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SQL DIAGNOSTIC MANAGER CASE STUDY

MicronNexus (Medium Enterprise / Hospitality in Germany)

Introduction

This case study of MicronNexus is based on an April 2017 survey of SQL Diagnostic Manager customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager:

- Optimize their SQL Server database instances to:

    - Improve database performance.
    - Improve visibility into the overall health of the databases.
    - Automate alert response actions to correct problems and integrate with other systems.
    - Find query bottlenecks using wait state query workload analysis.
    - Find and resolve blocking and deadlock application conflicts.

Use Case

The key features and functionalities of SQL Diagnostic Manager that the surveyed company uses:

- Has 50 to 100 SQL Server databases in their environment.
- Operating systems integrated with SQL Server databases: Windows and Hyper-V.

Results

The surveyed company achieved the following results with SQL Diagnostic Manager:

- Increased database performance.
- Decreased unplanned database downtime by more than 75%.
- Decreased mean time to resolution for database issues by more than 75%.

About SQL Diagnostic Manager

SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance and availability problems within the SQL Server environment.

Learn More:

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Source: Wolfgang Herbst, Senior Administrator SQL, MicronNexus

Research by TechValidate

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