

Small Business, Telecommunications Services, USA

Introduction

This case study of Applied Innovations is based on an October 2018 survey of SQL Diagnostic Manager for MySQL (formerly Monyog) customers by TechValidate, a 3rd-party research service.

“SQL Diagnostic Manager for MySQL gives us a much quicker response time in dealing with MySQL performance related issues.”

“SQL Diagnostic Manager for MySQL is fast and efficient in tracking down issues leading to greater end-user satisfaction.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for MySQL:

- Improving database performance
- Identifying problematic SQL queries, batches, and statements
- Accelerating root-cause identification and mean time to resolution

Use Case

The key features and functionalities of SQL Diagnostic Manager for MySQL that the surveyed company uses:

- Has 100 to 499 MySQL databases in their environment.
- Uses MySQL in the following environments:
 - On-premise on virtual machines
 - In the public cloud on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for MySQL:
 - Find query bottlenecks using wait state analysis
 - Find and resolve blocking and deadlocks

Results

The surveyed company achieved the following results with SQL Diagnostic Manager for MySQL:

- Team impact:
 - Improved visibility into database health and performance
 - Accelerated mean time to resolution for database issues
- Organizational impact:
 - Improved database end-user experience
- Reduced the following:
 - Mean time to resolution: 60% to 80%
 - The time to find the root cause: 60% to 80%
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server as compared to its competition:
 - Monitor in real-time: significantly better
 - Monitor problematic queries: significantly better

Company Profile

Company:
Applied Innovations

Company Size:
Small Business

Industry:
Telecommunications Services

About SQL Diagnostic Manager for MySQL (formerly Monyog)

Idera provides database management tools for data modeling, monitoring, securing and improving data systems with confidence.

Learn More:

[Idera](#)