

SQL ADMIN TOOLSET CASE STUDY

Fortune 500, Financial Services, USA, 500 to 999 SQL Server Databases

Introduction

This case study of Fiserv, Inc. is based on a September 2019 survey of SQL Admin Toolset customers by TechValidate, a 3rd-party research service.

"With SQL Admin Toolset, we have been able to save time by copying SQL Server accounts between servers using the SQL Login Copy feature. This prevents us from having to relink the users when we restore a database from one server to another."

"With SQL Admin Toolset, we save time when we need to gather data from all of our instances at once by using the Multi Query tool. This has been very beneficial so that we do not have to go to each instance individually."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Admin Toolset:

- They use SQL Admin Toolset remotely on virtual machines.
- They manage 500 to 999 SQL Server databases.

Use Case

The key features and functionalities of SQL Admin Toolset that the surveyed company uses:

- They use the following diagnostics tools out of the SQL Admin Toolset:
 - SQL Search
 - SQL Object Search
- They use the following administrative tools out of the SQL Admin Toolset:
 - SQL Multi Query
 - SQL Login Copy
 - **SQL** Server Configuration
- They use the following analytics tools out of the SQL Admin Toolset:
 - SQL Patch Analyzer

Company Profile

Company:

Fiserv, Inc.

Company Size: Fortune 500

Industry:

Financial Services

About SQL Admin Toolset

Idera provides database management tools for data modeling, monitoring, securing and improving data systems with confidence.

Learn More:

☑ Idera, Inc.

Results

The surveyed company achieved the following results with SQL Admin Toolset:

- SQL Admin Toolset helped their team do the following when it comes to their SQL Servers:
 - Better manage logins and security
- SQL Admin Toolset helped their organization do the following:
 - Easily run daily administrative tasks across multiple SQL Server instances.
 - Effectively and efficiently maintain SQL Server databases.
 - Quickly find and fix problems before they affect end-users.

Source: Don Davis, Database Administrator, Fiserv, Inc.