

# Small Business, Membership Organization, Turkey

## Introduction

This case study of Data Platform Bilgi Sistemleri is based on an October 2018 survey of SQL Diagnostic Manager for SQL Server customers by TechValidate, a 3rd-party research service.

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select SQL Diagnostic Manager for SQL Server:

- Improving database performance
- Identifying problematic SQL queries, batches, and statements
- Improving visibility into the overall health and performance of databases
- Accelerating root-cause identification and mean time to resolution
- Increased pressure from other IT groups and third party vendors

## Use Case

The key features and functionalities of SQL Diagnostic Manager for SQL Server that the surveyed company uses:

- Has 100 to 499 SQL Server databases in their environment.
- Uses the SQL Server in the following environments:
  - On-premise on physical machines
  - On-premise on virtual machines
  - The private cloud on virtual machines
  - The public cloud on virtual machines
- Looked for the following features when evaluating SQL Diagnostic Manager for SQL Server:
  - Find query bottlenecks using wait state analysis
  - Find and resolve blocking and deadlocks
  - Proactively alert with multiple baselines and automatic response actions
  - Produce and publish performance reports
  - Support automatic administration and provisioning of monitoring using scripting

## Results

The surveyed company achieved the following results with SQL Diagnostic Manager for SQL Server:

- Team impact:
  - Improved database administrator efficiency
  - Improved visibility into database health and performance
  - Faster mean time to resolution for database issues
  - Improved database performance
- Organizational impact:
  - Improved database end-user experience
  - Improved confidence in organization-oriented service-level agreements
  - Better planning for future capacity requirements
- Rates the following capabilities of SQL Diagnostic Manager for SQL Server compared to its competition:
  - Dashboard customization: Best in class
  - Query-level wait statistics: Best in class
  - Tempdb monitoring: Best in class
  - Alerting: Significantly better
  - SCOM integration: Significantly better
  - Server-level waits: Significantly better
  - Query analysis: Best in class

### Company Profile

Company:  
**Data Platform Bilgi Sistemleri**

Company Size:  
**Small Business**

Industry:  
**Membership Organization**

### About SQL Diagnostic Manager for SQL Server

IDERA SQL Diagnostic Manager is a powerful performance monitoring and diagnostics solution that proactively alerts administrators to health, performance, or availability problems within their SQL Server environment.

#### Learn More:

[Idera](#)